



4505 Middlebrook Pike  
 Knoxville, TN 37921  
 Phone: (865) 524-2911  
 Website: www.kub.org

**WHO IS KNOXVILLE UTILITIES BOARD**

We provide electric, gas, water, wastewater, and fiber to more than 400,000 customers in Knoxville and parts of seven surrounding counties. We operate a natural gas distribution system in Knox County and a small portion of Loudon County. KUB's other services encompass Anderson, Blount, Grainger, Jefferson, Knox, Loudon, Sevier, and Union Counties.

If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at 1-865-524-2911.

More information on Knoxville Utilities Board can be found at: [www.kub.org](http://www.kub.org).



**EMERGENCY CONTACT:**  
**1-865-524-2911**

| <b>PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:</b> |      |     |
|---|------|-----|
| Natural Gas                               | 1971 | 115 |

**TENNESSEE COUNTIES OF OPERATION:**

Knox                      Loudon

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

**WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?**

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

**WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?**

- Your personal safety should be your first concern:
- Evacuate the area and prevent anyone from entering
  - Abandon any equipment being used near the area
  - Avoid any open flames
  - Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
  - Do not start/turn off motor vehicles/electrical equipment
  - Call 911 or contact local fire or law enforcement
  - Notify the pipeline company
  - Do not attempt to extinguish a natural gas fire
  - Do not attempt to operate any pipeline valves

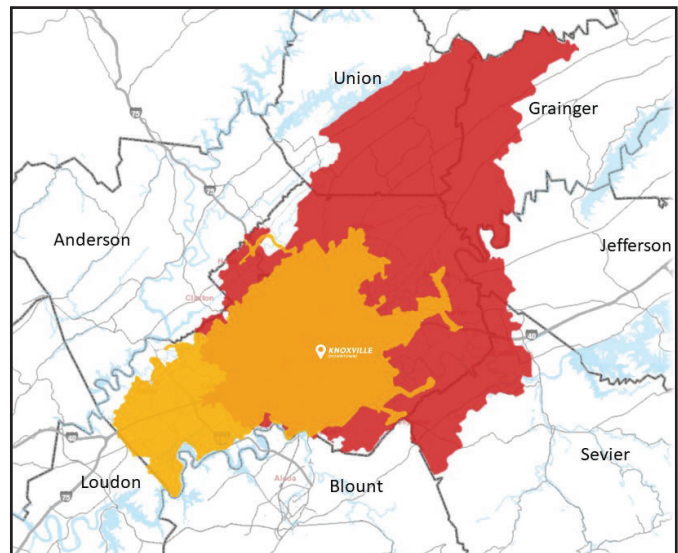
**PIPELINE SAFETY**

System failures occur infrequently along the nation's network of interstate natural gas pipeline facilities, and many of these are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help to notify us.

**ALWAYS CALL 811 BEFORE YOU DIG!**

**PIPELINE LOCATION AND MARKERS**

Pipeline markers are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.



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**EMERGENCY RESPONSE PLANS**

An Emergency Response Plan is developed for each pipeline facility to contain, control and mitigate the various types of emergency conditions/situations that could occur at one of our facilities. For more information regarding Knoxville Utilities Boards Natural Gas Safety and procedures visit us at [www.kub.org/safety](http://www.kub.org/safety).



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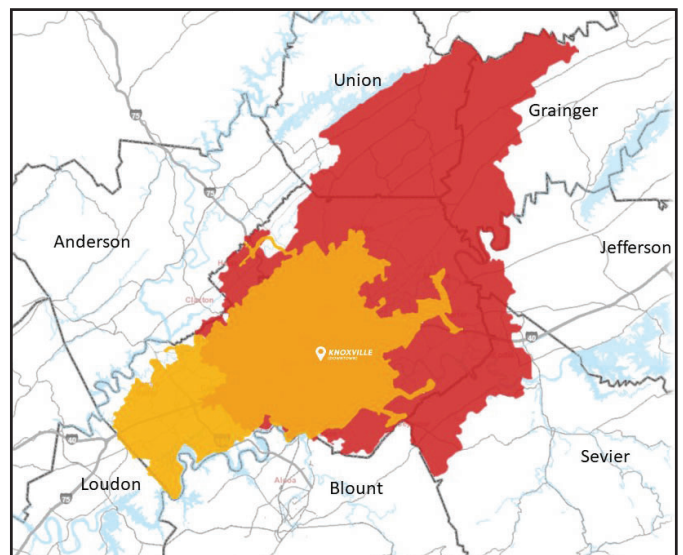
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